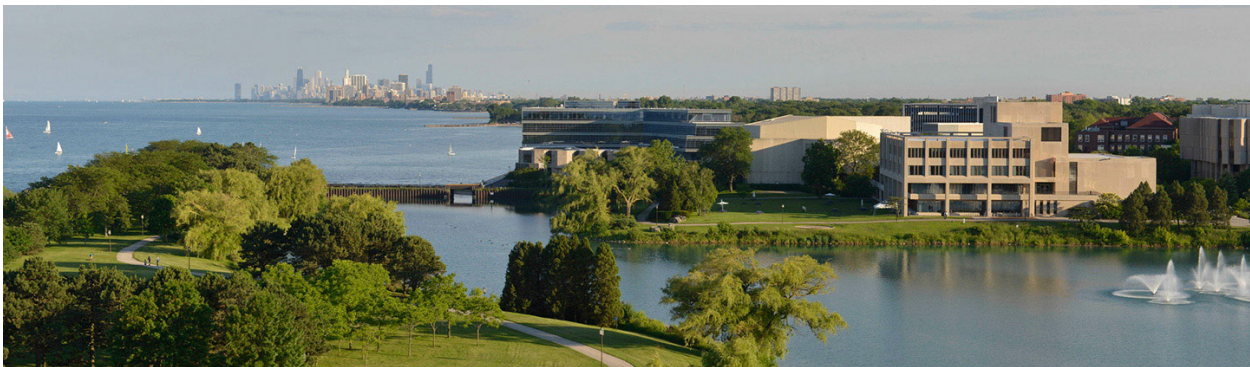


INBOUND EXCHANGE PROGRAMS

PRE-DEPARTURE ORIENTATION GUIDE 2017-2018

International Program Development • Northwestern University



International Program Development (IPD) & Study Abroad Office | Northwestern University
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Welcome

We are pleased to welcome you to Northwestern University as a visiting student through our exchange program with your home university. You are about to embark on an exciting and challenging journey!

Whether you are studying at Northwestern for one, two, or three quarters, we hope to assist and support you in achieving your academic and personal goals. This pre-departure orientation guide serves as a resource to help you understand, enjoy, and adapt to life at Northwestern. Of course, this resource is not fully comprehensive: there are simply too many opportunities available through Northwestern. Instead, we focus on the information and resources that are most relevant to international, visiting students. By learning and preparing as much as you can before your departure, you can spend less of your precious time in Evanston worrying about the basics, and more time getting to know the country and your classmates, working on your class and research projects, and broadening your perspectives.

This guide is intended for the use of students who are coming to Northwestern as an undergraduate exchange student. You are also encouraged to review information provided by your home university carefully, as well as the Northwestern University website.

Don't worry. Get excited! You are about to have the time of your life.

Best of luck,

Karey Fuhs

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Exchange Program Information

Orientation & Academic Calendar

Northwestern's academic calendar follows the quarter system, which consists of three quarters lasting approximately 10 weeks each (Fall, Winter, and Spring Quarters), plus the summer session. Refer to the Northwestern University academic calendar for term dates: http://www.registrar.northwestern.edu/calendars/2017_18_acad_calendar.html.

Exchange students will also be expected to participate in orientation programming prior to the start of classes. The duration and schedule of orientation programs will vary, depending on the term of arrival.

Students arriving in **Fall Quarter** will be expected to participate in orientation programs and activities open to all new Northwestern and transfer students. These include:

- International Student Orientation (*focus on immigration and regulatory issues, introduction to US academic culture and Northwestern traditions and student life*): <http://www.northwestern.edu/international/living-working/before-arrival/student-orientation-and-check-in/undergraduate-international-student-orientation.html>
- Wildcat Welcome (*focus on advising, course registration, student activities*): <http://www.northwestern.edu/orientation/incoming-students/wildcat-welcome/>

Students arriving in **Winter or Spring Quarters** will have a specialized orientation program, led by IPD, for exchange students only.

Program Contacts

At Northwestern, there will be a number of different partners and players that make important contributions to your academic, cultural, and personal experience. The Office of International Program Development (IPD) serves as the administrative host for all undergraduate exchange students coming to Northwestern. IPD is your primary point of contact at Northwestern, and we are available to support you before, during, and after your Northwestern experience. Note: IPD is currently in the process of integrating with the Study Abroad Office under a new office name. Your primary points of contact during this transition will be Karey Fuhs and Sara McGuinn.

Refer to the Offices and Services Directory for additional contacts.

Academics

The section below outlines important academic information and considerations at Northwestern. In addition to familiarizing yourself with the information below, it is important that you understand the various academic requirements set by your home university. For more information about the academic experience and culture at Northwestern, we encourage you to speak with past exchange students who have studied at Northwestern previously, as well as Northwestern students who may be studying at your home university currently.

Credit Requirements

Most courses at Northwestern are worth one unit of credit and meet for three hours per week over the ten-week quarter. Some courses have additional required discussion or laboratory sections. Exchange students must maintain full-time enrollment at Northwestern, which is three or four credits per quarter. It is not recommended that exchange students take five classes in any quarter (what is considered at Northwestern to be an overload), given various demands and priorities on and off campus.

For the purpose of transferring credit to your home university, one unit of Northwestern credit should be considered the equivalent of 2.66 U.S. semester hours. Be sure to confirm rules and guidelines regarding the transferability of credit with your home university.

Choosing Courses

As long as prerequisites are met, and courses are open, exchange students have full access to undergraduate courses in the Weinberg College of Arts and Sciences and McCormick School of Engineering and Applied Science, as well as limited access to courses in the following schools:

- Medill School of Journalism, Media, Integrated Marketing Communications
- School of Education and Social Policy
- School of Communication
- School of Professional Studies

Courses in the following departments and schools are not open to exchange students:

- Integrated Marketing Communications (Medill)
- The Graduate School (*although exchange students are admitted to Northwestern as undergraduates, they may have limited access to graduate courses in special circumstances, assuming prerequisites are met*)
- Kellogg School of Management
- Pritzker School of Law
- Feinberg School of Medicine
- Bienen School of Music

For a list of courses, refer to the Undergraduate Catalog:

http://www.registrar.northwestern.edu/courses/undergrad_catalog.html.

Northwestern cannot guarantee enrollment in any specific courses. Although exchange students are expected to list preferred classes in their application materials, it is important to identify various backup course options in case you are unable to enroll in your preferred courses. Be sure to work with your home university to make sure that preferred and alternative course options align with your degree plans. Additional information about course registration will be provided to students via email shortly before online registration opens each quarter.

Grades

Refer to the Undergraduate Catalog for information about grading policies, academic probation, and other academic regulations:

http://www.registrar.northwestern.edu/courses/undergrad_catalog.html.

Each course will indicate the grading basis in CAESAR. Some courses may only be taking for letter grades (A,B,C grading), while others may be taken on a “pass/fail” basis. If you elect to take a Northwestern course as pass/fail, make sure that your home university will accept this course for transfer credit. Many universities will not accept courses taken abroad on a “pass/fail” basis.

Academic Advising

Academic advising is an essential component of the Northwestern undergraduate education. All exchange students will be assigned to an academic adviser through their school, who can provide you with additional support when it comes to academic and course planning, academic accommodations, and other academic opportunities.

Academic Expectations

Northwestern has partnered with your home university, because it offers similar access to academically rigorous courses, research opportunities, and world-class faculty.

Therefore, you should expect your coursework at Northwestern to be demanding and require significant reading and study outside of class.

Although you can expect for your courses to be as challenging as courses you take at your home university, you should also be prepared to experience a very different academic culture, structure, and/or pedagogical style. You may find that expectations regarding attendance, assigned readings, participation, grading, and other course attributes and requirements are quite different from your home university. This is both an opportunity and challenge of participating in an exchange program: you will be able to learn about a totally different academic system, take classes with local students, and study in English, but this requires identifying, understanding, and adjusting quickly to these new academic expectations.

Exchange students are expected to learn and abide by all academic policies, rules, and norms of Northwestern, as well as your home university. Therefore, it is important that you take time to identify resources that can help you navigate the Northwestern University environment and thrive academically.

Finally, if you feel – or know – that you are doing poorly in a class, you should act on it! Here are some general resources and strategies for success:

- See your professor or TA to discuss your situation and get extra help.
- Meet with your academic adviser.
- Think about changing your approach. If you've been studying alone, you might set up a study group. If you've just been reading over class notes before quizzes, think about highlighting key points or outlining important information.

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- Make sure you read the syllabus for each course carefully and submit your assignments on time.
- Don't worry about your English: the only way to improve is to practice. Consider English as a Second Language (ESL) resources, outlined in the International Student & Scholar Handbook (p. 8):
https://issuu.com/interoff/docs/international_student_and_scholar_h.
- Take advantage of university resources:
 - Undergraduate Academic Resource Portal, Searle Center for Advancing Teaching and Learning:
<http://www.northwestern.edu/searle/resources/undergraduate-academic-resources/index.html>
 - The Writing Place: <http://www.writing.northwestern.edu/>
 - Counseling and Psychological Services (CAPS):
<http://www.northwestern.edu/counseling/>

Code of Conduct & Academic Dishonesty

Exchange students are expected to abide by the Northwestern University Student Handbook, which describes expectations for behavior and conduct in the Northwestern community and outlines the procedures to be followed when these expectations are not met. It includes the Student Code of Conduct, the Academic Integrity Policy, as well as other rules, regulations, and policies governing student life. Review the Student Handbook here: <http://www.northwestern.edu/student-conduct/about-us/student-handbook/>.

Actions that violate the Northwestern Student Code of Conduct will be communicated to your home university and could result in a variety of sanctions, outcomes, and interventions imposed by Northwestern and/or your home university, including potential dismissal from the program.

Transcripts

You can view your grades and unofficial transcripts on CAESAR after the term has ended. One official transcript will be provided to your home university upon completion of your study at Northwestern, but if you wish to request additional copies, you must do so through the Northwestern University Office of the Registrar. Information on how to obtain an official transcript is here:

http://www.registrar.northwestern.edu/academic_records/obtaining_a_transcript.html

Housing

Consult the Residential Services website for information about on-campus undergraduate housing: <http://www.northwestern.edu/living/>. You will be contacted by Residential Services directly regarding the on-campus housing application and contract, as well as your housing placement. If you have any questions about undergraduate housing, including your placement, room changes, accommodations, or anything else, contact Residential Services directly (housing@northwestern.edu).

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Upon arrival, you will be expected to go to the Neighborhood Desk for your residence (Allison Neighborhood Desk, Foster-Walker Neighborhood Desk, or Kemper Neighborhood Desk) to check in and pick up materials/keys. Refer to the neighborhood housing map to locate your residence: <http://www.northwestern.edu/living/housing-options/undergrad-housing/assets/neighborhood-map.pdf>. More information about arrivals and check-ins will be provided via email shortly before the start of your program.

If you do not intend to live in on-campus housing, and will instead pursue housing off campus, refer to Off-Campus Life resources: <http://www.northwestern.edu/offcampus/>. You may also wish to consult the following resources for more information:

- Off-Campus Housing Webinar: <https://northwesternuniversity.adobeconnect.com/a826375917/p998yg79si8/?launcher=false&fcsContent=true&pbMode=normal>
- International Student & Scholar Handbook (p. 2-3)

Furnishing Your Dorm or Apartment

If you are living on campus, you should expect your room to be furnished with the following: desk, desk chair, twin bed (with a twin extra long mattress), closet or dresser, and wastebasket. These are PER OCCUPANT, and so singles would have one of each item, doubles would have two of each, and triples would have three of each.

If you would like to purchase additional items for your room, or if you will be living off-campus (and supplies are not provided), you can consult the following resources for suggestions:

- Things to Bring: <http://www.northwestern.edu/living/housing-options/things-to-bring/index.html>
- BBB College Shopping Guide & List: <https://www.bedbathandbeyond.com/store/registry/CollegeChecklistPage>
- RezEssentials (will deliver to your dorm room): <http://rezessentials.com/>
- International Student & Scholar Handbook (p. 4)

Money Matters

As an exchange student, you are not responsible for paying tuition to Northwestern; you are only responsible for the cost of room and board (if you will be living on campus) and the Northwestern Student Health Insurance (NU-SHIP) plan.

Billing & Payment

Information about billing and payment is available on the Student Financial Services website (<http://www.northwestern.edu/sfs/index.html>), and any questions you have about accessing and paying your bill should be directed to them (student-financial-services@northwestern.edu).

However, below are some general payment instructions and guidelines:

1. For information about payment methods, visit: <http://www.northwestern.edu/sfs/payments/methods/index.html>.

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2. Since exchange students often do not have a US bank account set up prior to the payment due date, most choose to use the “International Currency” payment option through Flywire. Note the following:
 - When you use the Flywire service, the name of the charge will be “Northwestern University Tuition Payments (Illinois).” Even though the charge name says “tuition,” it will be credited toward any charges on your student account, including health insurance, housing, and meal plan.
 - Similarly, instructions on Northwestern webpages will refer to making a “tuition” payment, but this encompasses any payment made to your student account.
3. If you are studying at Northwestern for more than one quarter, you will be charged for one quarter of housing and meal plan at the beginning of each quarter.
4. All students will be charged in full for NU-SHIP up front. It is not possible for this fee to be assessed quarterly.
5. If your bill is not paid by the due date, you may incur late fees or registration holds: <http://www.northwestern.edu/sfs/payments/dates/late-and-retained-payment-penalties.html>.
6. Note that your student account includes all transactions in real time, so you will be able to view daily activity as well as your eBill (Monthly Snapshot). Consult these sections of the SFS website for more information:
 - About Your Bill: <http://www.northwestern.edu/sfs/payments/about-your-bill/index.html>
 - Understanding Your Online Bill: <http://www.northwestern.edu/sfs/payments/about-your-bill/understanding-your-online-bill.html>
 - For technical help, visit: <http://www.northwestern.edu/ses/students/financial-services/viewing-or-paying-tuition-bill.html>

Payment due dates are provided below:

Term	eBill available online	Payment deadline
Fall	August 10	September 1
Winter	December 10	January 1
Spring	March 10	April 1
Summer	May 10	June 1

Setting up a Bank Account

For information about how to set up a bank account, as well as various bank branches in Evanston, consult the International Student & Scholar Handbook (p. 2): https://issuu.com/interoff/docs/international_student_and_scholar_h.

Currency Exchange

Take some time before departure to look up the exchange rate between the local currency in your home country and the U.S. dollar and to consider how the exchange

rate may impact your budget. Check www.oanda.com for daily currency conversion rates.

Your local currency can be exchanged for U.S. dollars at international airports, banks, and exchange houses. Although you should be able to access your funds directly while in the U.S., you should plan to bring \$100-200 in cash (either in U.S. dollars or the equivalent in local currency) to cover any expenses incurred upon arrival.

Communications

Keep in mind that there is a time difference between the U.S. and your home country. Plan accordingly when trying to communicate with people at home. Also, make sure to keep your family and loved ones informed of your travel and other plans. Understand that they worry about you when they do not hear from you, so be sure to set clear expectations regarding your frequency of communication, and notify them in advance if you will not be reachable for a period of time.

Cell Phones

Consult the following resources for information about mobile phone plans:

- International Student & Scholar Handbook (p.10):
https://issuu.com/interoff/docs/international_student_and_scholar_h.

Email & Internet

Any official Northwestern communications will come through your Northwestern email address. If you need to access Northwestern resources while in your home country, we recommend that you install the Northwestern VPN (Virtual Private Network; <http://www.it.northwestern.edu/oncampus/vpn/>) onto your laptop.

Postal Mail & Courier Services

In general, we discourage students from shipping items internationally. However, if you plan to send or receive mail, it is recommended that you use a courier service (like FedEx, UPS, DHL, etc.) or enable tracking features with the US Postal Service. Keep in mind that packages may be opened and examined by customs, so it is not advisable to send medications (these should be packed with you) or irreplaceable or expensive items.

Health & Wellness

Admission Health Record

As a Northwestern student, you are required by Illinois law and University regulations to show proof of immunizations and to submit a completed Admission Health Record: <http://www.northwestern.edu/healthservice-evanston/administrative-services/forms/assets/ahr-nonhealth.pdf>.

Be sure to submit this form to Lisa Teel (l-teel@northwestern.edu) prior to your arrival. You will receive information from the Northwestern Health Service after you submit this form if additional immunizations will be required once you arrive on campus.

All entrance health requirements must be met no later than 30 days after classes begin. Students with unmet requirements may be subject to registration holds and late fees. Please make copies of your completed records and bring them to campus for your reference.

Student Health Insurance

All exchange students are required to be enrolled in the Northwestern Student Health Insurance Plan (NU-SHIP) during your time at Northwestern: <http://www.northwestern.edu/student-insurance/index.html>. Exchange students are only enrolled in NU-SHIP for their term(s) of study. IPD will provide more information about the enrollment process, coverage dates, and premiums via email shortly before your arrival.

Please take careful note of your NU-SHIP coverage dates and recognize that this insurance policy only covers you during your official program/term dates. If you will be in the United States during the grace period before the start date of your program and/or after the end date of your program listed on your DS-2019, you will need to have alternative health insurance coverage that meets the following minimum benefits, as required by the U.S. Department of State for J-1 visa holders:

1. Medical benefits of at least \$100,000 per accident or illness;
2. Repatriation of remains in the amount of \$25,000;
3. Expenses associated with the medical evacuation of the exchange visitor to his or her home country in the amount of \$50,000; and
4. A deductible not to exceed \$500 per accident or illness.

It is your responsibility to make sure that you have appropriate insurance coverage during your grace period. If you are covered under a national health insurance plan, then it is important that you verify that this policy meets the requirements above. If your existing policy is insufficient, then you can purchase short-term insurance plans through private companies in your home country or online. Your local US consulate or embassy may also be able to provide recommendations.

Navigating health insurance in the United States can be confusing, but it is important that you understand how to access and pay for healthcare while you are on campus. Review the website and consult the following resources for information about your health insurance coverage:

- Introduction to Student Health Insurance at Northwestern:
http://www.northwestern.edu/international/docs/current-students/HealthInsuranceInfo_2016.pdf
- Webinar with Student Health Insurance Office (July 2016):
http://northwesternuniversity.adobeconnect.com/p7thvhr3uwq/?OWASP_CSRFTOKEN=e27801c8aacfed5bb06e090edae1be8e6acb235c934549c6692688efec13dc73

Campus Health Services

On the Evanston campus, you have access to the following campus health, fitness, and wellness services:

- Health Service (Evanston): <http://www.northwestern.edu/healthservice-evanston/>
- Counseling and Psychological Services (CAPS):
<http://www.northwestern.edu/counseling/>
 - Learn more about CAPS by watching their introduction videos in English (https://youtu.be/fX_YdsSQxb8) or Mandarin (<https://youtu.be/GGZmq7bSHQA>)
- Northwestern recreation centers: <http://nurecreation.com/index.aspx>

AccessibleNU

Northwestern and AccessibleNU (ANU) work to provide a learning and community environment that affords full participation, equal access, and reasonable accommodation to students with disabilities or other conditions. If you qualify for accommodations at your home university, you should register with ANU:

<http://www.northwestern.edu/accessiblenu>.

Living in Evanston / U.S.

Immigration Essentials

The International Office (IO) is the central unit on Northwestern's campus for providing international students with support regarding immigration procedures and other regulatory requirements. They also host informational and social events for international students throughout the year. Review the information below for some important tips, and refer to the International Office website for additional questions and resources:

<http://www.northwestern.edu/international/index.html>.

Preparing for Entry into the U.S.

Upon entering the country, you will be inspected by a Customs and Border Protection (CBP) officer. You will pass through CBP before baggage claim. You will be required to present necessary documentation, so make sure to put your important documents in your carry-on bag! These include: Passport, DS-2019, Proof of SEVIS fee payment, and your admissions letter from Northwestern.

Please enter in J-1 status, even if you have a tourist visa in your passport or are from a Visa Waiver country. You should receive a stamp in your passport that says "J-1 D/S." If you do not receive this stamp, please tell the Customs Officer before you leave CBP! For more information and instructions for your port of entry inspection, visit:

<http://www.northwestern.edu/international/student-visas/steps-for-new-students/port-of-entry-and-arrival.html>.

Each time you enter the U.S., you will receive an I-94 entry record. Review information about the new electronic I-94 process: <http://www.northwestern.edu/international/living-working/taxes-and-legal-matters/social-security/electronic-i-94.html>.

After Hours Contact

The International Office's After-Hours Contact is the university's official response to recent U.S. regulations impacting travel by international students, scholars, and their dependents. Any one of these individuals who may be experiencing one of the following situations may contact the IO After-Hours Contact:

- If you are denied boarding a flight bound to the U.S., or denied entry into the U.S., where all of your immigration documentation is valid and are a current student, scholar, or dependent; or
- If you are detained at an airport or a U.S. Port of Entry (e.g. border-crossing, seaport, etc.)

The IO After-Hours Contact phone number is: **1-847-532-2037** (from abroad: 001-847-532-2037)

Please note the exceptions to calling this number below:

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- If you forgot or lost your immigration documents (DS-2019, I-20, EAD card, Approval Notice, etc.), do not call the number. Instead, email your IO advisor for assistance.
- If your visa application is delayed or denied, do not call the number. Instead, email your IO advisor for assistance.
- If you are currently in Evanston/Chicago, do not call the number. Instead, email your IO advisor or come to the IO during business hours.
- If you are in the U.S. and hurt or in danger, do not call this number. Instead, call 911. If you are overseas call emergency services in that country.

Required Immigration Check-In

All international students are REQUIRED to complete check-in within 5 days of arriving in the USA! Check-in requirements: <http://www.northwestern.edu/international/living-working/before-arrival/student-orientation-and-check-in/index.html>.

As part of orientation programming (see above), a session will be arranged for you to complete this mandatory check-in. If you are unable to attend this session, you must go to the International Office with your passport and DS-2019. Complete the check-in form before you come to make the process faster:

[http://www.northwestern.edu/international/docs/current-students/Student Check-In Form.pdf](http://www.northwestern.edu/international/docs/current-students/Student_Check-In_Form.pdf)!

Campus Employment

Employment options for international students are limited but available. In most cases, J-1 students must obtain specific employment authorization from the IO, particularly when pursuing off-campus work. You must obtain permission before beginning employment, even if it is for purposes of fulfilling an internship requirement. For more information about employment restrictions and applying for authorization, visit:

<http://www.northwestern.edu/international/living-working/student-employment/index.html#1>.

Social Security Numbers

A Social Security Number (SSN) is a unique 9-digit identification number issued by the U.S. Social Security Administration (SSA). It is used primarily for U.S. tax and payroll purposes. Exchange students who secure a paid job in the U.S. are eligible for a SSN, but you must be registered full-time and be in the U.S. for at least 10 days before applying.

Only exchange students who have a paid job in the U.S. need an SSN. Otherwise, you do not need one. You can still open a bank account, have a mobile phone contract, or rent an apartment without an SSN. You can also apply for a Temporary Visitor Driver's License (TVDL) without an SSN. (Note: if you wish to apply for a State of Illinois Driver's License, you will need an SSN. For more information, visit the "Driving in the U.S." section or cyberdriveillinois.com.)

For more information about how to obtain an SSN, read the Social Security page on the IO website:

<http://www.northwestern.edu/international/living-working/taxes-and-legal-matters/social-security/>

Transportation

Getting to Campus

It is your responsibility to make your own travel arrangements to and from campus. When booking flights, you should refer to the dates provided in your admissions letter and in the Northwestern University academic calendar regarding appropriate arrival and departure dates and times. You may fly into either of the two major airports serving Chicago: O'Hare International Airport or Midway International Airport. For information about transit options from these airports, visit:

<http://www.northwestern.edu/international/living-working/before-arrival/getting-to-campus-from-the-airport.html>.

Getting Around

There are many transportation options that you can access to get around campus and the city. Here are a few resources:

- Public Transportation: <http://www.northwestern.edu/transportation-parking/commuter-options/public-transit/index.html>
- Northwestern Campus Shuttles: <http://www.northwestern.edu/transportation-parking/shuttles/routes/index.html>
- Safe Ride: <http://www.northwestern.edu/saferide/>

Driving in the U.S.

In Illinois, you may drive with your home country driver's license for 90 days. Each U.S. state has its own laws, so if you are planning to drive in other states, please check their laws.

There is no such thing as an International Driver's License. There is an International Driving Permit, which is issued in your home country only. The International Driving Permit translates your license to make it easier for U.S. officials to read, but by itself doesn't give you permission to drive in the U.S.

If you have an SSN, you can apply for an Illinois Driver's License or State ID. If you do not have an SSN, you can apply for a Temporary Visitor Driver's License.

For more information, please visit the Driver's License and State ID page on the IO website:

<http://www.northwestern.edu/international/living-working/taxes-and-legal-matters/drivers-license-or-state-id.html>

Travel Restrictions

If you plan to travel within the U.S. or abroad while you are studying at Northwestern, make sure to review travel requirements, restrictions, and tips here:

<http://www.northwestern.edu/international/living-working/travel-restrictions/student-travel.html>.

Explore Evanston & Chicago

Here are some helpful resources for you to reference:

- International Student & Scholar Handbook (for tips on shopping, recreation, community involvement, and local attractions):
https://issuu.com/interoff/docs/international_student_and_scholar_h
- Northwestern Lonely Planet guide to Evanston and Chicago:
<http://mydigimag.rrd.com/publication/?i=129999>
- Discovering USA (lunch + weekly discussion series for international students, presented by the IO and CAPS):
<http://www.northwestern.edu/international/about/programming/discovering-usa.html>
- Campus Events: <http://www.northwestern.edu/campus-life/events.html>
- Wilcard Discounts (see if you qualify for any Northwestern student discounts):
<http://www.northwestern.edu/wildcard/discounts/>

Offices and Services Directory

Office	Website	Phone
International Program Development	northwestern.edu/ipd	847-467-6953
AccessibleNU	northwestern.edu/accessiblenu	847-467-5530
Alcohol/Drug Abuse Prevention Resources	northwestern.edu/alcohol-resources	847-491-2146
Athletics/Ticket Office	nusports.com	847-491-CATS
Campus Life	northwestern.edu/campuslife	847-491-2350
Center for Awareness, Response, and Education (sexual violence)	northwestern.edu/care	847-491-2054
Counseling and Psychological Services (CAPS)	northwestern.edu/counseling	847-491-2151
Dean of Students	northwestern.edu/studentaffairs/dos	847-491-8430
Dining	northwestern.sodexomyway.com	847-491-2020
Emergency: 911		911
Fitness and Recreation	nurecreation.com	847-491-4300
Gender and Sexuality Resource Center	northwestern.edu/norris/services/lgbt	847-467-0556
Health Promotion and Wellness (HPAW)	northwestern.edu/hpaw	847-491-2146
Health Service	northwestern.edu/healthservice-evanston	847-491-8100
Information Technology	it.northwestern.edu	847-491-HELP
International Office	northwestern.edu/international	847-491-5613
Multicultural Student Affairs	northwestern.edu/msa	847-467-6200
Norris Bookstore	northwestern.bncollege.com	847-491-3990
Norris University Center	norris.northwestern.edu	847-491-2300
Northwestern Career Advancement	northwestern.edu/careers	847-491-3700
Registrar	registrar.northwestern.edu	847-491-5234
Religious Life/University Chaplain	northwestern.edu/religious-life	847-491-7256
Residential Services	northwestern.edu/living	847-467-4663
Sexual Harassment Prevention Office	northwestern.edu/sexual-harassment	847-491-3745
Student Accounts	northwestern.edu/sfs	847-491-5224
Student Affairs	northwestern.edu/studentaffairs	847-491-5360

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Student Conduct	northwestern.edu/student-conduct	847-491-4582
Student Financial Services	northwestern.edu/sfs	847-491-8950
Student Health Insurance	northwestern.edu/healthservice-evanston	847-491-2113
Transportation/Shuttles	northwestern.edu/transportation-parking	312-503-8129
University Libraries	library.northwestern.edu	847-491-7658
University Police (nonemergency)	northwestern.edu/up	847-491-3456
Wildcard Office	northwestern.edu/wildcard	847-467-NUID
Women's Center	northwestern.edu/womenscenter	847-491-7360